

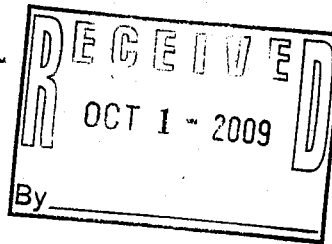


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2009 OCT -1 P 3:42

AZ CORP COMMISSION  
DOCKET CONTROLDavid Severson  
4227 East Mia Lane  
Gilbert, AZ, 85298  
Sept 29, 2009Dear Commissioner *Paul Newman*

My name is David Severson, I have written once before on this issue but want to explain as time has progressed why I believe you should reinstate the free 1000 feet for APS customers. There should be other changes as well, but I'm not sure how to address them. In my situation, when I bought my land, I was told to see APS to get power if I wanted it. I was told others chose solar panels as they didn't want to be on the grid. In my situation for being older and on a CPAP machine, I did not want that path.

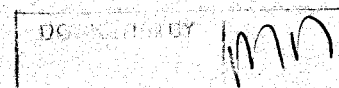
After having a septic tank installed, which was a required first and a county permit, I was on my way to have a home on the property. Second, I had a well installed to have water. I contacted APS at Seligman, and I told them my parcel number to have power installed, April told me that I must fill out an application and that an application would be sent while I was finalizing on a manufactured home. I talked to April Schoenrad (APS Service Representative) and she said that the price was \$20 to \$30 dollars a foot. Also if a transformer was needed I would have to pay that as well. I was not happy about that but, I asked if APS could look at the location to see if everything was ok, as power from my neighbor was just east of me at Ralph Dugan's home. April said I must fill out an application, but that she would look at the property for me, to give me an idea of cost and direction.

I heard nothing from April nor did an application come. I called to find out that April had taken some time off. I then wrote to the corporation commission to ask for help from the \$20 to \$30 dollars a foot costs and maybe a transformer. I got 2 responses only. My manufactured home and permits were purchased and then moved in place. I was then contacted by Melissa Smith from APS to see if she could help. She advised me of April being off, and that I couldn't depend on the power being lowered for the free 1,000 feet. She advised me I needed an address for the property and that she would contact April to send me an application.

Arizona Corporation Commission

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OCT -1 2009



About this time I heard from Yavapai County advising me that the signs posted on the roads were not officially accepted by Yavapai and that I must come up with a name for the street and get the signatures from the other property owners and file for the name. After doing that I must pay for a sign and have it posted on the road.

Melisa Smith contacted me to see why she hadn't heard from me. I advised her that I had received the application packet and that it said that I must have a street address, and pay for someone to engineer, the path. Melissa told me she could get me a good idea of the price. She said I would need the address to get power and that it ran \$20 to \$30 a foot. She said that if I sent a drawing of the location she would be able to have someone check out, about how much it would run. I sent a drawing that I had used with Gleeson Mobile homes to place the manufactured home on the property to her fax line.

A few days later I contacted Melisa to see if she had received the fax and she said she had, and the power would come from the west, and that it was at least 2,000 feet. I told her the nearest neighbor was on the east side, and that I'm not sure where APS could come from the west. She asked who was the nearest neighbor and I told her of Ralph Dugan. She mentioned I needed an address to get power, and that I would receive an estimate of the cost. (Not yet received)

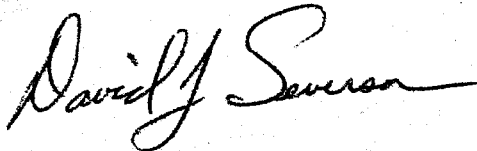
These are the problems I'm still facing on having a manufactured home placed, and trying to get power to my property. A few of the changes I believe should be addressed from the corporation commission are:

1. On the free extension of 1,000 feet, APS is in the business of providing power to there regions. Salt River Project still provides this 1,000 feet to their customers with out asking for a rate change. I hear nothing about APS salaries and bonuses of the CEO or of the board of directors in APS. I don't hear of the amount of management needed to handle the needs of the business versus the amount of workers to take care of power needs. ( some time they carry too many management vs. craft )
2. APS or SRP should be required to manage their areas for power service, as any utility should. To ask the individual public to pay and establish infrastructure for a company is going way overboard. I don't think you would want to pay for me to run a business, and make sure I make a profit, by going to a regulatory arm of the state to make it law. Where is competition? To ask all customers to pay is a much better way to help everyone. No one gets a free lunch as we all work together.
3. Establish a set of guidelines for having a home built, the counties should have all the requirements in one package for all the utilities first. To have the property built, all the utilities should be required to look at the land where the house is to be built and have APS or SRP advise where the best spot, for power could be put on the land as well the county to advise on septic, water, and communications. (In Yavapai County, it says septic must be put in first, and then I was told water) next in logic was power. There is too much time in getting a response with utilities, to have them work with you. In rural areas people don't want to wait weeks to get a response. With APS not coming out to inspect the land I have no idea of where they would have wanted to place the power. April Schoenradtt told me they go down the road and not in an easement so I feel safe, but I'm not sure APS, may change their minds. The only road next to my property is now posted Gary Rd, which must be changed to an acceptable name by Yavapai County.

4. I feel that I have to be protected from the people that are trying to protect me. I use my CPAP machine for breathing, now I don't have power to run it at night, I will have to find power through a different source because the utilities aren't efficient and are using the corporation commission as a tool to keep their prices up. I thought that by doing this manufactured home now, it would help the economy. Then I find out that the counties and utilities, wants to make their money on each individual, to bring our economy back and their income up.
  
5. I hope that by writing to the Corporation Commission that there is someone there that will understand. When you try to follow the right process and it's used against you, it makes you think negative of this system. I used my retirement money to do this project, only to find out that I was deceived. What is going on with this power situation is true corruption to the individual taxpayer.

Thank you for reading my letter

Sincerely – David J. Severson

A handwritten signature in cursive script that reads "David J. Severson". The signature is fluid and written in dark ink.